

# CTC Online Account Management

How to Sign in.

1. Please visit <https://ctconline.com/my-account/> to sign in.
2. Enter email and password.
3. Click login.

The screenshot shows a web browser window with the URL [ctconline.com/my-account/](https://ctconline.com/my-account/). The page features a navigation bar with the CTC logo and links for PRODUCTS, RESOURCES, ABOUT, MY ACCOUNT, RMA, and DISTRIBUTORS. Below the navigation bar, there is a breadcrumb trail: Home > My Account > Login. The main content area is divided into two columns: Login and Register.

**Login**

Email

Password  
  
[Show Password](#)

[Reset Password](#)

**Register**

First Name

Last Name

Email

Password  
  
[Show Password](#)

Confirm Password

- Must be at least 10 Characters
- Must contain at least one Capital Letter
- Must contain at least one Number

I forgot my password.

1. Visit <https://ctconline.com/reset-password/>

Reset Password | CTC

ctconline.com/reset-password/

+01 585.924.5900 | SALES@CTCONLINE.COM

PRODUCTS RESOURCES ABOUT MY ACCOUNT RMA DISTRIBUTORS

Home ▶ Reset Password

# Reset Password

1. Please enter your email below.
2. An email will be sent containing a temporary password.
3. After logging in you will be prompted to re enter the temporary password.
4. You can then enter your new password and confirm your new password.

Email

Reset

**CTC**  
Connection Technology Center  
Inc.  
7939 RAE BOULEVARD  
VICTOR, NY 14564 USA  
+01 585.924.5900  
SALES@CTCONLINE.COM

**OPPORTUNITIES**  
BECOME A CTC DISTRIBUTOR  
CAREERS AT CTC

Stay Up To Date

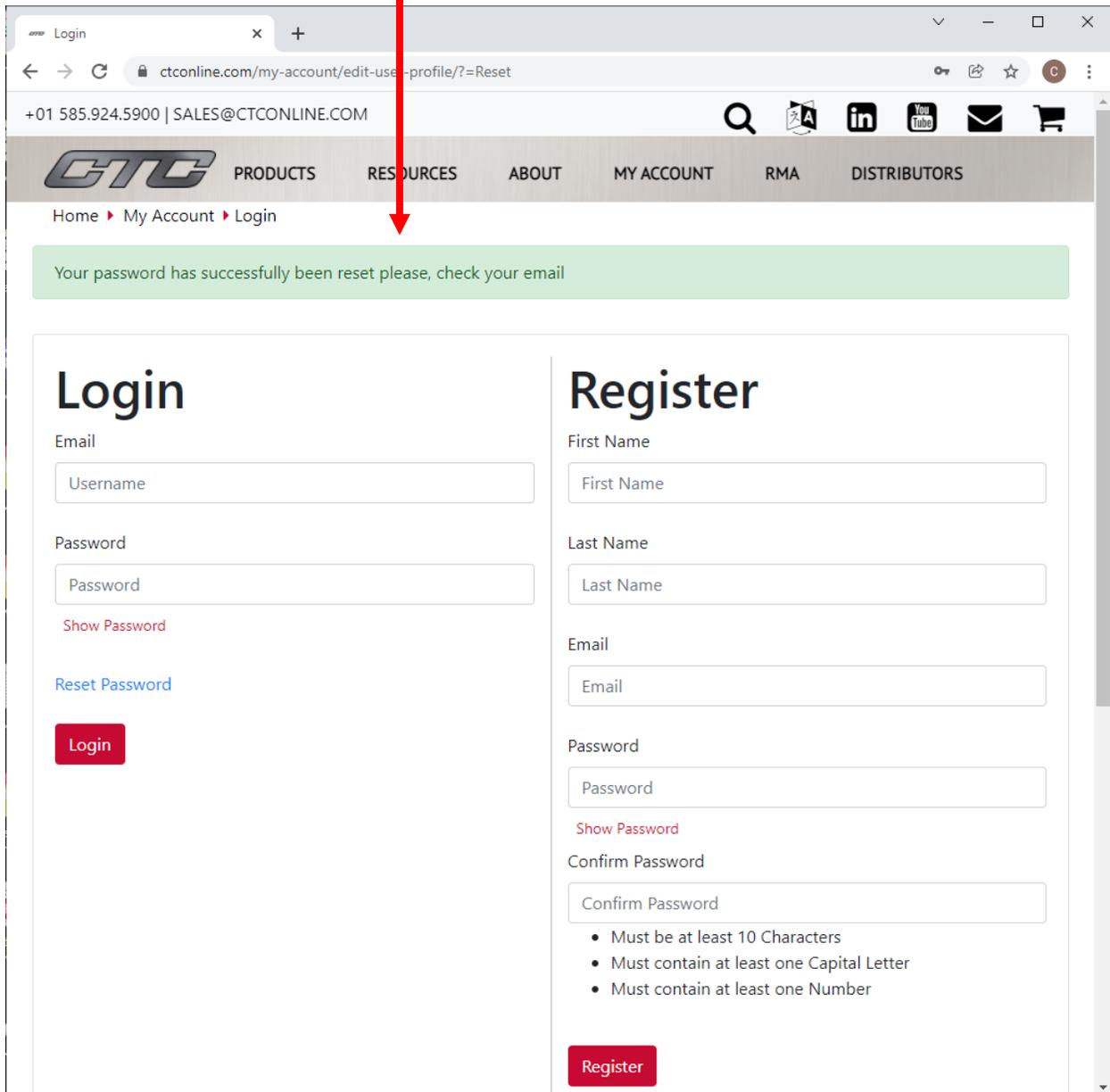
Report Website Error

**PRODUCT QUICK REFERENCE GUIDE**

DATA COLLECTOR ACCESSORIES	INDUSTRIAL ACCELEROMETERS
SIGNAL CONDITIONER	LOW POWER SENSORS
ENCLOSURES	CABLES AND CONNECTORS
4-20mA OUTPUT SOLUTIONS	JUNCTION BOXES
HAZARDOUS AREA SENSORS & BARRIERS	POWER SUPPLIES & TEST EQUIPMENT
PROXIMITY PROBES	HIGH TEMPERATURE ACCELEROMETERS
MOUNTING HARDWARE	PIEZO VELOCITY SENSORS
RELAY & PROTECTION	

2. Enter the email associated with your ctconline account.

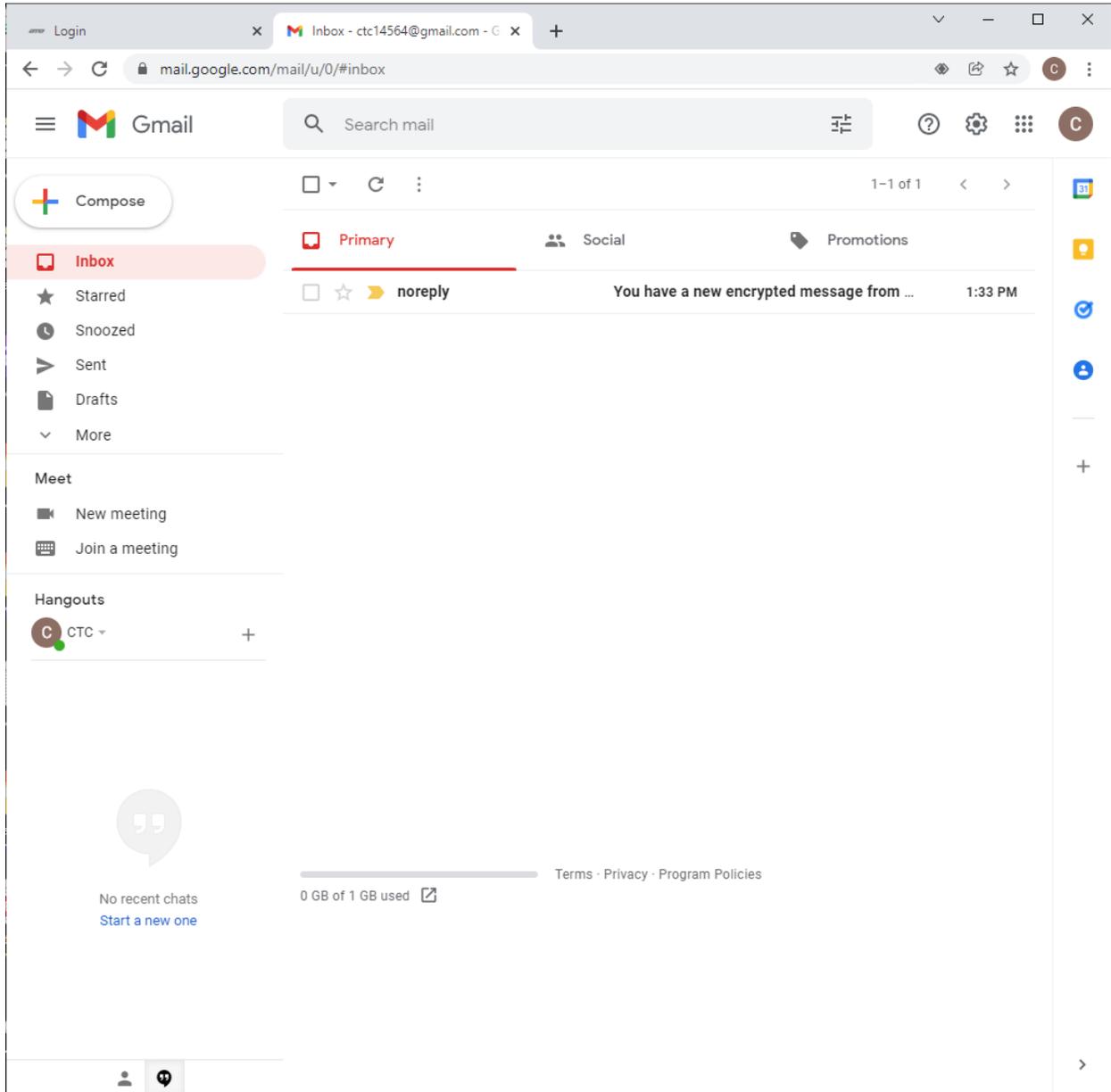
3. You will receive an email from [noreply@barracuda.com](mailto:noreply@barracuda.com)
  - a. You will see a green message bubble appear on the login screen. This is how you know it functioned properly.



- b. If you get a red message bubble this means that your email was not found and you need to register.

The screenshot shows a web browser window with the URL `ctconline.com/my-account/edit-user-profile/?=Not+Found`. The page header includes the phone number `+01 585.924.5900` and email `SALES@CTCONLINE.COM`, along with navigation links for `PRODUCTS`, `RESOURCES`, `ABOUT`, `MY ACCOUNT`, `RMA`, and `DISTRIBUTORS`. The breadcrumb trail is `Home > My Account > Login`. A red message bubble at the top of the main content area displays the text `This email was not found`. Below this, the page is split into two columns: **Login** and **Register**. The **Login** column contains fields for `Email` (with a placeholder `Username`) and `Password`, a `Show Password` link, a `Reset Password` link, and a `Login` button. The **Register** column contains fields for `First Name`, `Last Name`, `Email`, and `Password` (with a `Show Password` link), a `Confirm Password` field, a list of password requirements (at least 10 characters, one capital letter, and one number), and a `Register` button.

- c. This message contains a link to your encrypted message (your new temporary password)



4. Click the "Click Here" link in the email.

The screenshot shows a Gmail inbox with a notification for an encrypted message from [web@ctconline.com](mailto:web@ctconline.com). The email body contains the following text:

**Barracuda**

You have a new encrypted message from [web@ctconline.com](mailto:web@ctconline.com)

**CTC**

You have received an email message from [web@ctconline.com](mailto:web@ctconline.com) that has been encrypted for privacy and security by the Barracuda Email Encryption Service.

To view the email message, [click here](#) to log into the Barracuda Message Center. You'll be prompted to either create a password or enter the one you may already have. You can also paste the following URL into your browser to access the Barracuda Message Center:

<https://encrypt.barracudanetworks.com/login?nid=U2FsdGVkX18diVpO5TZwujR5BeoqhHko3fy93ut2L%2FRLM5NpwFUPpSpUWjwWjcloCVQ1Ca0BQjhBYdvTKTueUoGQcXx5EJ%2BsgpnvDNIzqFJOVjVjursyNE0XBN52uMXf0YTXtFu5kNHtIb8LYOPxQFOJw4IZh8wVa85NXW53ygm35k%2BmXTe1D70wmcg%2BcYDDJnp8DwsoTl4w79EApSkUeo7EccuYGDJNwmczkWij0SEPYu5Bn%>

A red arrow points from the instruction above to the "click here" link in the email body.

5. Enter a password for your new Barracuda Encrypted messages account.
  - a. **Please note that the password you set up for Barracuda is NOT the same password for ctconline.com. These are two separate passwords.**

Account Settings for ctc14564@gmail.com

**Password**

New Password

Minimum 8 characters, with at least 1 special character

Re-Enter New Password

[Done](#)

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6. You may now view the Encrypted message.

The screenshot shows a web browser window with the URL `encrypt.barracudanetworks.com/main`. The page title is "Encrypted Messages". The user is logged in as `ctc14564@gmail.com`. The interface includes a navigation bar with "Inbox", "Sent Items", "Settings", "Log Off", and "Help" options. The main content area is titled "Encrypted Messages" and contains a table with one message. The table has columns for "Time", "From", "To", "Subject", and "Size". The message is from `web@ctconline.com` to `ctc14564@gmail.com` with the subject "Password Reset" and a size of 1,919 bytes. There are "Refresh" and "Delete" buttons above the table, and a "Showing 1-1 of 1" indicator with navigation arrows.

<input type="checkbox"/>	Time	From	To	Subject	Size
<input type="checkbox"/>	2021-11-29 1:33 PM	web@ctconline.com	ctc14564@gmail.com	Password Reset	1,919

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7. Copy your new temporary password for ctconline.com
  - a. In the example the password is bblqw7\$B8uid56v

The screenshot shows a web browser window with the following details:

- Browser tabs: Login, You have a new encrypted message, Encrypted Messages
- Address bar: encrypt.barracudanetworks.com/main
- Page header: Barracuda logo, user email ctc14564@gmail.com, and navigation links for Inbox, Sent Items, Settings, Log Off, and Help.
- Section header: **CTC ctconline**
- Message actions: Back to Inbox, Reply, Reply All, Print, Download, and Delete.
- Message header:
  - Date: Mon, 29 Nov 2021 13:32:42 -0500
  - From: <web@ctconline.com>
  - To: <ctc14564@gmail.com>
  - Subject: Password Reset
- Message body: Your new password is: bblqw7\$B8uid56v
- Footer: © 2021 Barracuda Networks. All rights reserved. Privacy Policy

8. Paste the new temporary password to the login section of the “my account” page.  
a. This can be found at <https://ctconline.com/my-account/>

The screenshot shows a web browser window with the URL [ctconline.com/my-account/](https://ctconline.com/my-account/). The page features a navigation bar with the CTCONLINE.COM logo and links for PRODUCTS, RESOURCES, ABOUT, MY ACCOUNT, RMA, and DISTRIBUTORS. Below the navigation bar, the breadcrumb trail reads "Home > My Account > Login".

The main content area is divided into two columns: "Login" and "Register".

**Login Form:**

- Email:
- Password:
- Buttons: [Show Password](#), [Reset Password](#), and a red [Login](#) button.

**Register Form:**

- First Name:
- Last Name:
- Email:
- Password:
- Confirm Password:
- Requirements:
  - Must be at least 10 Characters
  - Must contain at least one Capital Letter
  - Must contain at least one Number
- Button: A red [Register](#) button.

9. On the next screen, enter the new temporary password one more time into the “Old Password” field. Then pick a new password for your ctconline account.
  - a. this password must be at least 10 characters, must contain at least one lower case and at least one upper case letter and must contain at least one number.

The screenshot shows a web browser window with the URL [ctconline.com/my-account/](http://ctconline.com/my-account/). The page header includes the CTC logo and navigation links: PRODUCTS, RESOURCES, ABOUT, MY ACCOUNT, RMA, and DISTRIBUTORS. The main heading reads "We have updated our password requirements, Please update your password below". Below this, three bullet points list the requirements: "Must be atleast 10 characters", "Must contain one upper and lowercase letter", and "Must contain one number". The form contains three input fields: "Old Password" (containing "bblqw7\$B8uid56v"), "New Password" (containing "thisSecurePassword123!"), and "Confirm New Password" (containing "thisSecurePassword123!"). Each field has a "Show Password" link below it. A red arrow points from the "Old Password" label to its input field. Another red arrow points from the "Update Password" button to the "Confirm New Password" field. At the bottom, there is a red "Update Password" button. The footer contains the CTC logo and links for "OPPORTUNITIES", "BECOME A CTC DISTRIBUTOR", "PRODUCT QUICK REFERENCE GUIDE", "DATA COLLECTOR ACCESSORIES", and "INDUSTRIAL ACCELEROMETERS".

10. Click Update Password.

11. You may now use your ctconline account with your new password!

The screenshot shows a web browser window with the following elements:

- Browser Tabs:** "My Account | CTC", "You have a new encrypted mess...", "Encrypted Messages".
- Address Bar:** "ctconline.com/my-account/?=Success".
- Page Header:** "+01 585.924.5900 | SALES@CTCONLINE.COM" and navigation icons for search, social media, and shopping cart.
- Navigation Menu:** "CTC PRODUCTS RESOURCES ABOUT MY ACCOUNT RMA DISTRIBUTORS".
- Breadcrumbs:** "Home ▶ My Account".
- Profile Section:** A circular profile picture placeholder, the text "WELCOME, CTC", and "Last login: 11/29/2021 6:43:37 PM".
- Action Buttons:** "Save Photo", "Edit Profile Info", and "Logout".
- My Orders Section:** "VIEW YOUR ORDER AND QUOTE HISTORY" (with a refresh icon).
- Marketing Resources Section:** "ORDERING AND QUOTING" (with a shopping cart icon), "DOWNLOAD MARKETING ASSETS FOR DISTRIBUTORS" (with a download icon), and "ORDER A CTC DISTRIBUTOR DISPLAY KIT" (with a display kit icon).
- Footer:** "Information" link.